

IKBOLJON ZOKIROV

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PROFESSIONAL SUMMARY

Experienced Senior Software Engineer with a strong background in full-stack development, cloud deployment, and database management. Renowned for delivering innovative solutions, I excel in transforming complex requirements into efficient, scalable software. Looking forward to applying my technical expertise and leadership skills in a dynamic new environment.

SKILLS

- Full-Stack Development: Expertise in both front-end and back-end development.
- Database Management: Experience with both SQL and NoSQL database design, development and management.
- Programming Languages: Proficient in Javascript and Typescript
- API Design and Development: Skilled in creating and integrating APIs.
- Software Architecture: Knowledge in designing scalable and efficient software architectures.
- Cloud Computing: Proficient in deploying and managing applications on platforms like Google Cloud.
- Version Control: Proficiency in using version control systems like Git.

EXPERIENCE

- Senior Software Engineer (Remote) May 2023 - December 2023
Dontrans LLC | Hudson, Ohio
- Led the development of a Trucking Management System software.
 - Managed full-stack development, from conception to deployment.
 - Built and integrated a robust API, enhancing back-end functionality.
 - Designed and implemented a user-friendly front-end application.
 - Oversaw database design and deployment on MongoDB cloud.
 - Directed application deployment on Google Cloud Platform, ensuring scalability and security.
- Senior Full Stack Developer September 2022 - April 2023
Capgemini | Katowice, Poland
- Led end-to-end development of three advanced web applications using diverse front-end and back-end technologies.
 - Collaborated with product managers and designers to define project requirements, ensuring quality and timely delivery.
 - Enhanced web applications' performance and security through advanced optimization techniques.
 - Authored detailed technical documentation and user guides for stakeholder accessibility.
 - Assisted in technical evaluations for hiring, contributing to team growth.
- Full Stack Developer January 2022 - August 2022
Capgemini | Katowice, Poland

- Developed and managed backend architecture for two full-stack web applications using JavaScript and Node.js, ensuring efficiency and scalability.
- Configured proxy servers for multi-channel communication, integrating seamlessly with Dialogflow.
- Orchestrated chat bot services across various channels using microservices, cloud functions, and API integration in Node.js.
- Designed and maintained conversational flows in Dialogflow for diverse bot types.

Major Incident Manager

April 2021 - January 2022

Capgemini | Katowice, Poland

- Directed virtual teams in investigating and resolving major incidents, coordinating with various international vendors and teams.
- Provided essential administrative support to Major Incident Response Teams (MIRTs).
- Oversaw the timely delivery of regular reports and documentation, and managed coordination, escalation, communication, and resourcing during major incidents.

Incident Manager

June 2020 - March 2021

Capgemini | Katowice, Poland

- Oversaw incident and service request progress, coordinating with internal and external teams.
- Monitored resolver group queues, ensuring adherence to service level agreements through timely escalations.
- Maintained detailed incident logs and prepared reports for senior management reviews.
- Authored procedural manuals for incident management processes.
- Ensured efficient flow and effectiveness of overall incident management.

EDUCATION

Bachelor of Arts (B.A.) - International Relations

July 2021

WSB University, Dabrowa Gornicza, Poland

Fullstack Development

July 2021

CodeCool, Warsaw, Poland